

## Prescription Drug Transparency

The Ohio Department of Insurance recently removed a gag order that prevented disclosing to consumers the most affordable prescription drug option available to them. Before this was done, some insurers and pharmacy benefit managers used contractual provisions that prevented the pharmacists from talking to consumers about other options available to purchase their prescriptions at a lower cost. This practice is now prohibited. The next time you go to pick up your prescription at your pharmacy and think the cost is too high, you should ask the pharmacist about the options that are now available to you.



Also, health Insurers and pharmacy benefit managers can no longer charge consumers more for their prescriptions than what it would cost without insurance. For instance, say you have a \$15.00 copay, but the cost of the drug you are getting is \$8.00 without insurance, you should now be charged the lower amount.

If you are an Ohio resident, you can call the Ohio Department of Insurance at 800-686-1526 or visit [www.insurance.ohio.gov](http://www.insurance.ohio.gov) to ask questions about your prescription drug coverage and to file a complaint if you feel your claim has been unfairly denied.